

## Agenda: Information Governance Forum

**Venue:** Smeaton Vaults, The Brewery, 52 Chiswell Street, London, EC1Y 4SD

**Date:** Thursday 19<sup>th</sup> April 2018

**Time:** 13:30 – 19:30

### **13.30 – 14.00 Registration**

### **14.00 – 14.15 Welcome**

*Mat Crocker, CEO, Phoenix Business Solutions*

A business update from Phoenix, some of our 2017 highlights and a look at 2018.

### **14.15 – 14.45 Data Security, Policy and Records Management: Controlling the Regulatory Environment**

*Graham Haldane, Technical Director, Phoenix Business Solutions*

With all the high-profile data breaches in the news last year, and the huge reputational damage that followed for those companies implicated, the business-critical nature of data security and proper records management has never been clearer. In this session, we will discuss these breaches and demonstrate how having the right security and records policy management tools in place can keep your data secure and your firm compliant.

### **14.45 – 15.30 Journey to the Cloud: DMS Design, Security and Compliance Considerations**

*David Malkinson, Technical Director, Phoenix Business Solutions*

Today's professional demands agile and mobile working but at the same time, the Firm needs peace of mind in securing the data. Providing need-to-know security access and ethical walls between users, clients or teams, and real-time threat detection should be a priority, ensuring the Firm's journey to the cloud is secure as well as compliant with GDPR.

### **15.30 – 16.00 Coffee Break**

### **16.00 – 16.45 AI and Machine Assisted Learning: Untangling the Web**

*Gareth Thomas, Sales Director, iManage RAVN*

As well as a product demonstration from RAVN, this session will aim to demystify AI – one of the hottest topics of 2017. Undoubtedly, AI will continue to dominate the technological discourse this year but it is still too early to really know what its true impact will be. So what do we know? How is the technology being used today, and with what results? What does it look like and how does it *actually* work?

**16.45 – 17.15 The Challenges of Tomorrow: The Information Governance Horizon?**

*Ray Burch, Director of Product Strategy, Phoenix Business Solutions*

A look at the technological considerations for 2018 and beyond, as well as our predictions for the key industry developments and innovations which will drive the conversation and define what it takes to be successful as a professional services organisation in the year to come.

**17.15 – 17.30 Closing Remarks**

*Mat Crocker, CEO, Phoenix Business Solutions*

**17.30 – 18.15 Wine Tasting**

**18.30 – 19.30 Networking with Drinks and Canapes**

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