

## Interwoven® WorkSite Mobile for BlackBerry

### Document Management at your fingertips—Client files, e-mails, documents and real-time client service from anywhere at anytime

#### The New Expectation

In today's business climate, professionals are expected to stay connected with their e-mail, enterprise systems, customers and colleagues at all times.

This shift in work practices, the evolving regulations requiring proper retention of client documents and correspondence, and the continuing market momentum of mobile devices has instantly created a new challenge for both professionals and IT. How can mobile professionals be productive, responsive, and provide clients accurate information about the status of their current engagement while all they have is their mobile device? And, how does the firm ensure that client correspondence is incorporated properly within the client file? With the increased use of mobile devices, more and more e-mail an already difficult form of content to manage is not easily captured for the purpose of both records retention and team collaboration.

Successfully managing data on mobile devices requires a solution that provides a fluid user experience that enables good working practices when using hand-held devices and resolves the challenges these new, much smaller form factors expose.

#### WorkSite Mobile for BlackBerry

For the first time, it's now possible. WorkSite Mobile for BlackBerry brings key capabilities of Interwoven's award winning WorkSite document and e-mail management solution to the BlackBerry. Through an innovative approach for filing e-mail and over-the-air information synchronization, mobile users now have a new unique capability to interact with client files and store, send, and attach WorkSite documents to e-mails while collaborating with colleagues or communicating with clients.

It's not just about placing e-mails into the WorkSite repository, it's about properly assigning e-mails to the right client, being able locate the right document, making sure that profiling happens without encumbering the device user with multiple steps. WorkSite Mobile for BlackBerry gives professionals the tools to manage their information and correspondence, do



**BlackBerry Client File View**

document searches, and leverage the same automatic profiling they're accustomed to within the office directly from the BlackBerry interface.

Now, your professionals never have to feel like they're disconnected from their active client information again.

#### Designed for A Rich User Experience over Wireless Networks

With its unique approach, WorkSite Mobile for BlackBerry is not a web-client that requires an active connection. Instead, users can have a signal, or, no-signal and still be able to traverse the client file hierarchy, file e-mails while on a plane, or create new e-mails and attach documents and NRLs to documents and information. All information is sent, synched, and profiled when reconnected to the active network; ensuring that the e-mails are stored within the client file and keeping consistent with the organizations information management policies.

Filing of e-mails is asynchronous allowing users to continue using the device while all selected e-mails are filed silently by the server.

Additionally the client is designed with a small memory footprint ensuring optimal memory usage.

## Features:

- "BlackBerry Today" keeps professionals abreast of active engagements, their most recent documents, missed calls, and the day's schedule while on the move, on a single BlackBerry screen
- Over the Air access to WorkSite delivers full metadata searching, folder access, document viewing, e-mailing, printing, and faxing—keeping professionals synchronized with the latest information and updates.
- Profile one or more e-mails into client, matter, or personal folders. Automatic profiling simplifies it for professionals and ensures all e-mail related correspondence for a current engagement is readily available to professionals and staff.
- "Profile and Send" (PAS) allows professionals to easily select an engagement and WorkSite folder to store e-mail so all subsequent e-mails are seamlessly profiled and filed.
- Synchronization to the BlackBerry—documents and folder changes are updated and new content is automatically added and retrieved from WorkSite. And, professionals can easily specify which documents and/or search results to synchronize and cache for reference when on the road—additionally documents can be made natively available on the BlackBerry.
- Both connected and disconnected capabilities; Folders, client information and meta-data are accessible in both modes—enabling professionals to file e-mails or attach documents while disconnected.
- View NRL shortcuts and attach NRL links to e-mails

## Benefits:

- Keeps professionals in touch with the latest client information for faster response times and better overall client service.
- Delivers powerful WorkSite capabilities to their fingertips, enabling them to be more productive while out of the office and maximize their time usage.
- Keeps professionals on top of their workload. Either connected or disconnected, professionals can still locate, queue, and file e-mails while on the go.
- Addresses key challenges of document and correspondence retention by making it simple for professionals to locate and file important information that might otherwise be passed over.

## Designed to integrate with your existing infrastructure

The WorkSite Mobile for BlackBerry client works in tandem with the WorkSite Mobility Server for BlackBerry and is based on an architecture that integrates with your corporate BlackBerry Enterprise Server (BES), E-mail Server and WorkSite Server. The WorkSite Mobility Server for BlackBerry is an efficient Windows Service that provides all functionality 'Over the Air' allowing easy solution deployment and management. All communication between the BlackBerry device and the WorkSite Mobility Server for BlackBerry is encrypted and compressed for security and optimal use of network bandwidth.

## System Requirements

WorkSite Mobile for BlackBerry  
BlackBerry Client version 4.0+  
BlackBerry Devices  
72xx series  
71xx series  
87xx series

WorkSite Mobility Server for BlackBerry  
BlackBerry Enterprise Server for Exchange 3.6+  
Exchange Server 5.5, 2000, 2003.  
Interwoven WorkSite Server 8.0 +  
Windows 2000 Server (or better)

## About Interwoven

Interwoven, Inc., provider of Enterprise Content Management (ECM) solutions for business, enables organizations to unify people, content and processes to minimize business risk, accelerate time-to-value and sustain lower total cost of ownership. Interwoven delivers deep industry-specific solutions which reduce business process cycle time from initial collaboration through design, production, sales, marketing, legal review, IT and service. Interwoven leads the industry with a service-oriented architecture today and easy-to-use, best-in-class components and solutions. Today, 3,400 enterprises, law firms and professional services organizations worldwide are Interwoven customers, including BT, Ford, Freshfields Bruckhaus Deringer, General Motors, Jones Day, Motorola and Yamaha. For more information visit [www.interwoven.com](http://www.interwoven.com).

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