

Find the key to your knowledge



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Review, classify and publish your content with Knowledge Assist from Phoenix

Knowledge Assist has been specifically developed by Phoenix Business Solutions to help you maximise a key asset - your internal knowledge. Its intuitive design enhances your enterprise search solutions and capabilities to simplify and improve the gathering, sharing, cleansing, reviewing and categorising of your firm's internal knowledge.

Knowledge Assist enables you to:

- Share knowledge between all employees within the firm
- Maintain and manage your knowledge repository to the highest standards
- Easily submit content direct from Microsoft Office applications and iManage WorkSite
- Review, classify and publish content into the firm's knowledge repository
- Use the Knowledge Assist connector technology in unison with enterprise search engine to deliver a complete knowledge solution



Knowledge Assist key features include:

- Integration with Microsoft Office, Windows, Internet Explorer and iManage WorkSite
- Customisable and extensible metadata
- Keyword support
- Taxonomy
- Indexed discussion threads on knowledge content
- Automatic review periods and alerts

Driving Business Efficiency Through IT

The screenshot displays the Knowledge Assist Dashboard interface. On the left, there is a navigation tree with categories like 'My Recent Content', 'My Favorites', 'My Alerts', and 'Browse Taxonomy'. The main area shows a table of documents with columns for Content, Name, Vers, Contrib, Date Crea, and Publish. The selected document is 'Business Tenants - Practical Points' (ID 1511). On the right, a detailed view of this document is shown, including its name, keywords, maintenance status, review period (12 months), and a comment section.

Content	Name	Vers	Contrib	Date Crea	Publish
1511	Business Tenants - Practical Points	1	HMH1	02/02/08	HMH1
1548	CPL08-0001 - Covering Letter - S.25 Notice Without	1	HMH1	02/02/08	HMH1
1549	CPL08-0002 - Letter Serving S.25 where L. Contends	1	HMH1	02/02/08	HMH1
1550	CPL08-0003 - Letter Serving S.25 where L. Contends	1	HMH1	02/02/08	HMH1
1551	CPL08-0004 - Letter Serving S.25 where L. Contends	1	HMH1	02/02/08	HMH1
1552	CPL08-0005 - Particulars of claim in Claim for Plus	1	HMH1	02/02/08	HMH1
1553	CPL08-0006 - Defence.doc	1	HMH1	02/02/08	HMH1
1554	CPL08-0007 - Answer & Counterclaim - Example.doc	1	HMH1	02/02/08	HMH1
1555	CPL08-0008 - Letter from L. Counter Notice to S.26	1	HMH1	02/02/08	HMH1
1556	CPL08-0009 - L's Proceedings for Declaration as to	1	HMH1	02/02/08	HMH1
3123	Mediation deadlines	0	manod	17/10/08	manod

Knowledge Assist Dashboard Screenshot

Phoenix is a leading provider of software solutions and IT consultancy for professional services firms. We aim to enhance a firm's efficiency by providing the right information to the right people at the right time.

