

Find the key to your knowledge



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Review, classify and publish your content with Knowledge Assist from Phoenix

Knowledge Assist has been specially developed by Phoenix Business Solutions to help you maximise a key asset – your internal knowledge. Its intuitive design enhances your enterprise search solutions and functionalities to simplify and improve the gathering, sharing, cleansing, reviewing and categorising of your firm's internal knowledge.

Knowledge Assist enables you to:

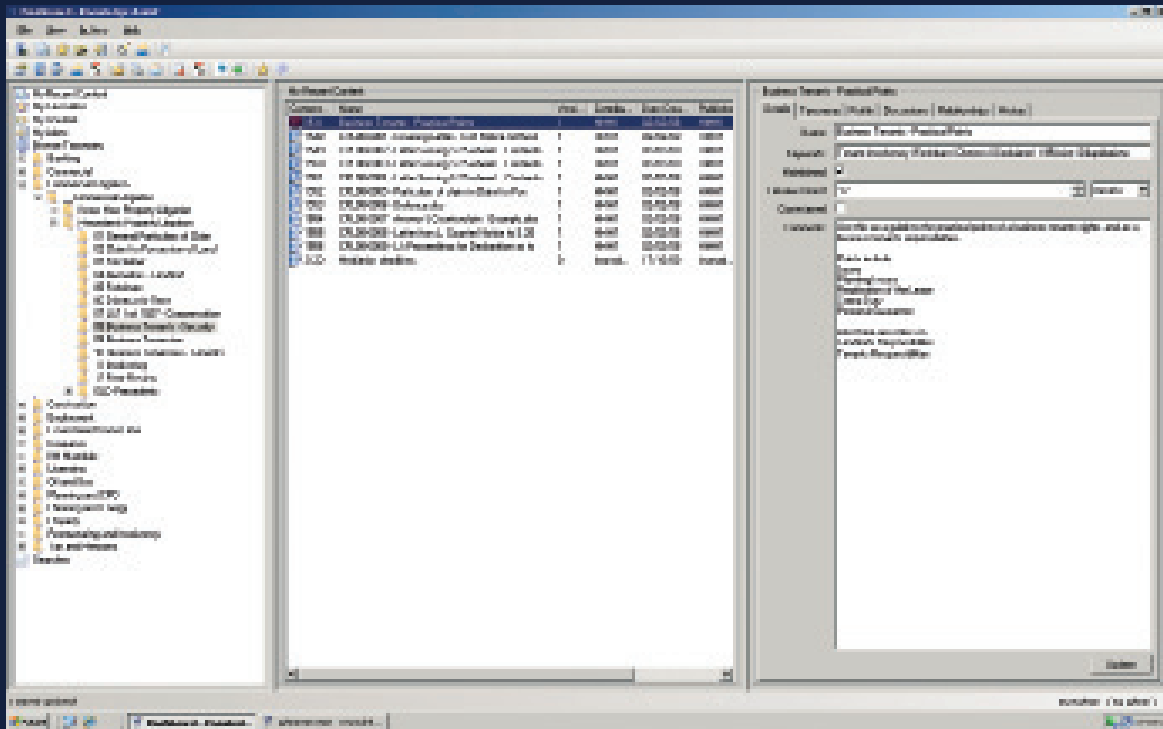
- Share knowledge between all employees within the firm
- Maintain and manage your knowledge repository to the highest standards
- Easily submit content direct from Microsoft Office applications and iManage WorkSite
- Review, classify and publish content into the firm's knowledge repository
- Use the Knowledge Assist connector technology in unison with enterprise search engine to deliver a complete knowledge solution.



Knowledge Assist key features include:

- Integration with Microsoft Office, Windows, Internet Explorer and iManage WorkSite
- Customisable and extensible metadata
- Keyword support
- Taxonomy
- Indexed discussion threads on knowledge content
- Event driven alerting system

Driving Business Efficiency Through IT



Knowledge Assist Dashboard Screenshot

Phoenix is a leading provider of software solutions and IT consultancy for professional services firms. We aim to enhance a firm's efficiency by providing the right information to the right people at the right time.

